

Acceptable Identity Documents



If we've asked you to confirm your identity or address, the tables below show the documents we'll accept. **Please be aware that the same document can't be used for proof of identity and proof of address.** Where both identity and address needs to be evidenced, please send **one document from List A** and **one document from List B**.

List A – Acceptable proof of ID

Current valid and signed passport

Current UK photo driving licence

National Identity card for EU Nationals

HM Forces identity / warrant card

Firearms certificate or shotgun licence

List B – Acceptable proof of address

Current UK photo driving licence

Utility bill (dated within the last 3 months)

Bank / building society statement (dated within the last 3 months)

Mortgage statement (dated within the last 12 months)

Benefits entitlement letter / state pension statement (dated within the last 12 months)

HM Revenue & Customs correspondence (dated within the last 12 months/ cannot be P60 or P45)

Documentation requirements

- Your PDF, photograph, photocopy, or scan needs to be of a current document (expired documents are not valid/ screenshots are not acceptable)
- The name and address on the documents must match those provided within the application form. If you have changed your name a copy of the relevant change of name documentation is required e.g. marriage certificate.
- No information should be covered, altered, or blanked out
- If a non-UK passport or EU identity card is being provided, we'll also require confirmation of permanent settlement status or customers can provide their 'share code'
- Documents being used for proof of address must show the full residential address as stated in your application
- Documents being used for proof of identity must show your date of birth & address as stated in your application, if applicable (passports must show the photograph page and the signature page)
- ATM produced bank or building society statements are not acceptable

If you're sending original documents to us, this is done so at your own risk. Copies of documents are recommended and preferred.

We're committed to helping our customers access banking. If you don't have any of the items listed above, we may still be able to help you open an account. Please contact our Customer Service team on 0345 6460 460 or email us at enquiries@secure.vidasavings.co.uk

If you're returning documentation to us by post, you can do so at:

Freepost VIDA SAVINGS

This is a freepost address, there is no need for a stamp.

Vida Savings is a trading name of Vida Bank Limited, registered in England and Wales with company number 09837692 with its registered office at 1 Battle Bridge Lane, London, SE1 2HP. Vida Bank Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority with Financial Services Register Firm Reference Number 738741.